

These Are the 10 Friendliest Cities Around the Globe, According to Booking.com Reviews

Italy's Matera tops the list, followed by Bled, Slovenia and Taitung City, Taiwan.



By [Rachel Chang](#) January 26, 2022

ADVERTISEMENT

[SavePinFB](#)More



CREDIT: FRANCESCO BONINO/GETTY IMAGES

When it comes to [traveling to a new destination](#), a little kindness can go a long way. [Booking.com](#) is putting that spirit at the forefront with yesterday's release of its [Most Welcoming Cities on Earth for 2022](#) list. Chosen after analyzing 232 million of its verified reviews, the top 10 cities criss-cross the globe ranging from charming mountain towns to [surprising island escapes](#).

Topping this year's list is the southern Italian city of [Matera](#), one of the world's oldest continuously inhabited areas. A [UNESCO World Heritage Site since 1993](#), it's known for its natural caves — many of which serve as accommodations like [Sextantio Le Grotte Della Civita](#) — in addition to its welcoming community.



CREDIT: ARCANGELO PIAI/COURTESY OF BOOKING.COM

Next up is the Slovenian city of [Bled](#), a soothing sight for the eyes with its namesake lake and the Julian Alps in the background. But it's also a popular destination for active travelers, with water sports, biking, and hiking (especially along the trail to Bled Castle).



CREDIT: DIDIER MARTI/GETTY IMAGES

In third place is the Taiwanese city of [Taitung](#). Located on the southeastern corner of the island nation, the temperate tropical climate is complemented by a delectable culinary scene, particularly at Taitung Night Market, as well as stunning views from Liyushan Park. [The Little Mansion Homestay](#) is a popular place to stay, with one recent guest saying that the "owner's attention to detail is out of this world."



CREDIT: HÀN BIN ZHUANG/GETTY IMAGES

A pair of European cities come up next: Greece's coastal city of [Nafplio](#), an under-the-radar destination known for its candy-colored neoclassical villas and Palamidi Castle, followed by the central Spanish city of [Toledo](#), with its standout architectural history, especially at Toledo Cathedral, decorated with tapestries showcasing the feast of Corpus Christi.

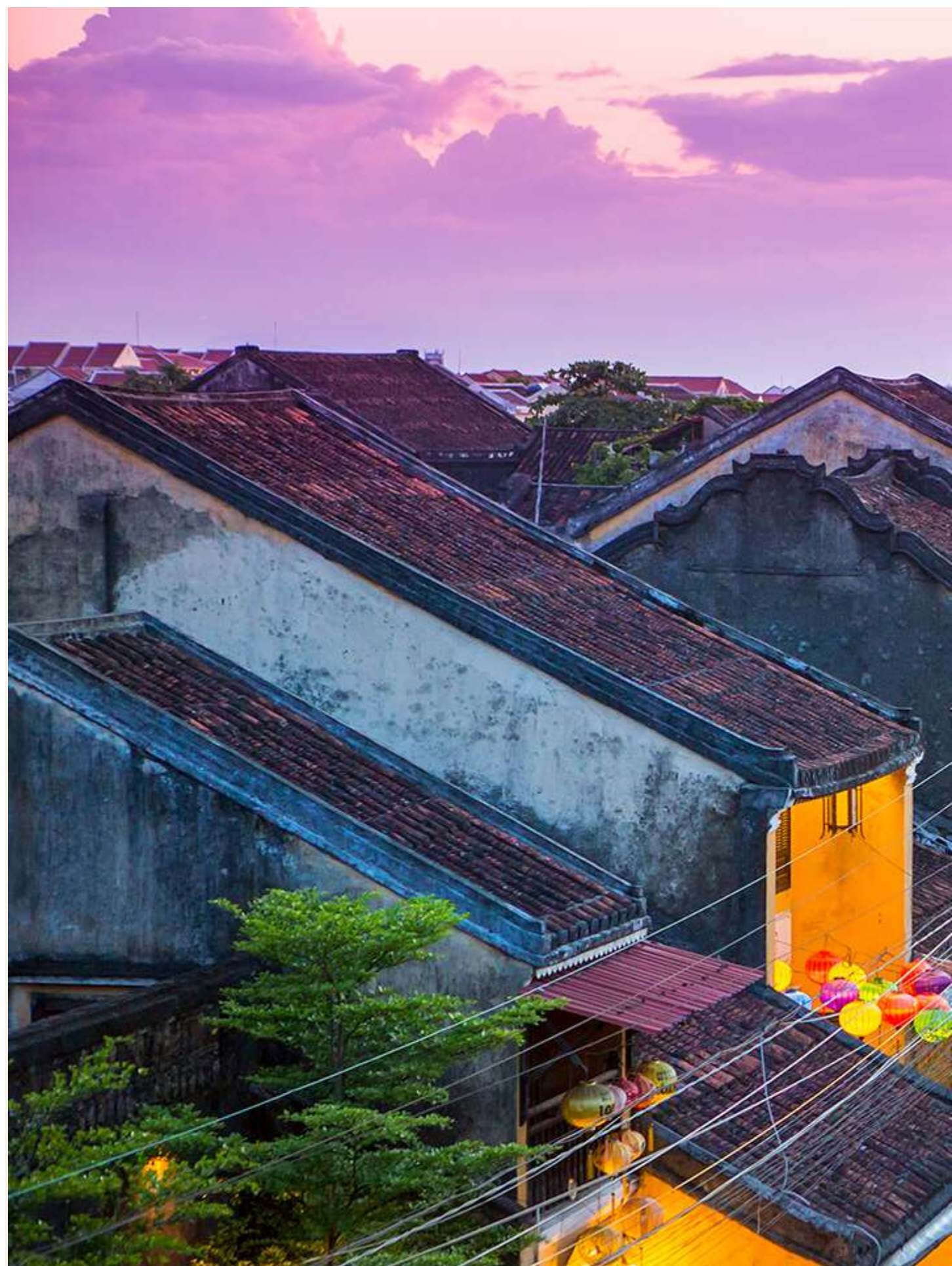


CREDIT: COURTESY OF BOOKING.COM



CREDIT: JOSEIGNACIOSOTO/COURTESY OF BOOKING.COM

The top 10 is rounded out by Brazil's village of [Monte Verde](#), Belgium's storybook medieval town of [Bruges](#), Indonesia's surfer's paradise [Nusa Lembongan](#), [Ponta Delgada](#) in Portugal's lush mid-Atlantic Azores islands, and Vietnam's [Hoi An](#), where white-sand beaches juxtapose against its bustling old town.



CREDIT: MATTHEW MICAH WRIGHT/GETTY IMAGES

The 2022 Most Welcoming Cities on Earth is just one part of Booking.com's [10th annual Traveller Review Awards](#), an honor given out to 1,261,273 accommodations, car rental companies, and pre-booked taxi providers across 220 countries and territories. The Most Welcoming Cities were taken from the places that had the highest percentage of properties receiving the Traveller Review Awards, and the cities themselves each had at least 50 award recipients, though the company notes they "were curated slightly for geographic spread."

The award distribution also showed that travelers are still favoring apartment rentals over hotels, guest houses, and bed-and-breakfasts. Also, it showed that guests value staff friendliness, cleanliness, and location the most when looking for a place to stay.



This Stunning New Glass Dome Hotel in Peru Will Make You Feel Like You're Sleeping Among the Stars